Communicating in Busy Kitchens Stats and Facts



FACTS

Hazards that result from poor communication in a busy kitchen:

1. **Food safety hazards:** Poor communication can lead to mistakes in food preparation, such as incorrect ingredients or cooking temperatures, which can lead to foodborne illnesses. In addition, poor communication can lead to cross-contamination of food, which can also lead to foodborne illnesses.
2. **Burns and cuts:** In a busy kitchen, there are many hazards that can result in burns or cuts. Poor communication can result in employees accidentally bumping into each other or spilling hot liquids or oils, which can cause burns or cuts.
3. **Slips, trips, and falls:** Poor communication can result in employees leaving items on the floor, such as utensils or spills, which can cause slips, trips, and falls. In addition, employees may not be aware of each other's movements, which can lead to collisions and falls.
4. **Equipment hazards:** Poor communication can lead to employees using equipment improperly or not using safety features, such as safety guards or aprons. This can result in injuries, such as cuts, burns, or crushing injuries.
5. **Stress and fatigue:** Poor communication can lead to a stressful and chaotic work environment, which can contribute to employee fatigue and burnout. This can impact employee safety and well-being, as fatigued employees are more prone to accidents and injuries.

STATS

- The National Restaurant Association found that 80% of restaurant managers agreed that communication is important for success in the industry.
- 2,000 diners conducted by Toast found that 68% of diners said that good service is important for a positive dining experience, which includes effective communication among staff.
- According to Dynamic Signal, 80% of employees experience work-related stress due to poor communication.
- 62% of employees miss important information every day due to poor communication.
- SHRM found that companies with poor communication practices had a 50% higher turnover rate compared to companies with effective communication practices.
- According to a report by Salesforce, 86% of employees and executives cite lack of collaboration or ineffective communication for workplace failures.

- The Economist Intelligence Unit found that 44% of executives believe that ineffective communication is the leading cause of workplace failures.