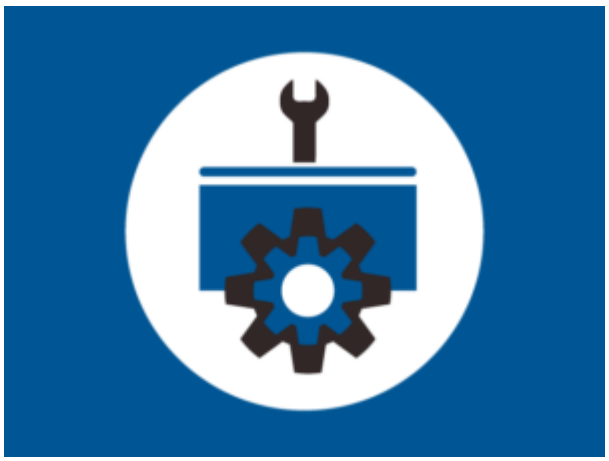
ADA Guide for Small Business



An overview of the requirements for the 12 categories of public accommodations including stores as well as restaurants and service establishments.

This guide presents an informal overview of some basic ADA requirements for small businesses that provide goods or services to the public. It omits many of the “legal” terms that are found in the ADA and its regulations. But because it would be misleading to separate any explanation of ADA requirements from the law, references to key sections of the regulations or other information are included.

The Americans with Disabilities Act

The Americans with Disabilities Act (ADA) is a Federal civil rights law that prohibits the exclusion of people with disabilities from everyday activities, such as buying an item at the store, watching a movie in a theater, enjoying a meal at a local restaurant, exercising a the local health club or…