24-Hour Claim Reporting Options



Prompt reporting is one of the most important steps in the workers compensation process.

Report Workplace Injuries Quickly

The 24-Hour Claim Reporting flyer outlines the reporting options available to BHHC policyholders and provides key information to help employers report occupational injuries and illnesses as quickly as possible

Review Your Reporting Options

This resource provides multiple reporting channels, including online claim submission, email, phone, and fax options, making it easier to report claims whenever and wherever they occur. The guide also highlights the importance of authorizing initial medical treatment within 24 hours of learning about a workplace injury or illness.

Need Additional Assistance?

To report a claim or access claim-reporting resources, visit BHHC.com and use the online claim reporting form available from your computer, tablet, or mobile device.

Additional reporting options include:

NewClaim@bhhc.com
(800) 661-6029
Fax: (800) 661-6984

For questions regarding claims or other policyholder services, contact the Customer Care Center at (888) 495-8949 or email CustomerCare@bhhc.com.

Policyholders seeking additional guidance on injury reporting procedures, injury management best practices, or workers compensation resources may also contact BHHC Loss Control at LossControl@bhhc.com.

> When a workplace injury occurs, every hour matters. Understanding your reporting options can help ensure injured employees receive timely care and claims are reported without unnecessary delays.

Taking swift action can help injured employees access care quickly while supporting positive claim outcomes and helping employers maintain medical control where permitted by state law.